#### MS Setting up your MS Support service





#### You might also find the following useful:





Your Coordinating Team shares responsibility for group finances.

 Find out the information and support available for Managing your finances: https://wokunteers.mssociety.org.uk/finances



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So we have fruited witnesses to provide our services

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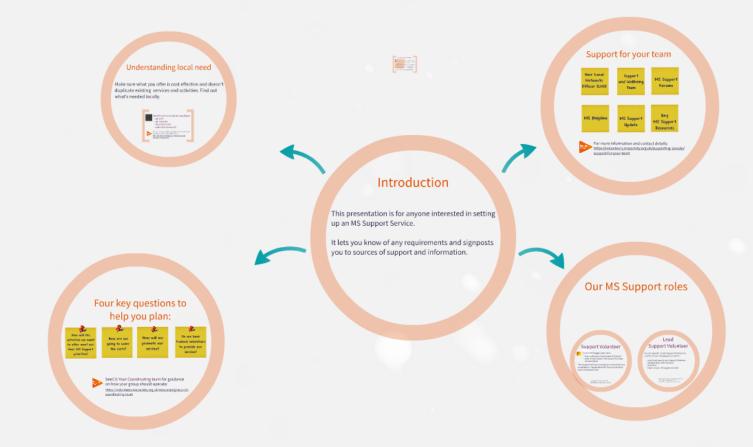
#### Thank you

Thank you for taking the time to watch this presentation.

We hope it's been useful. If you have any feedback, email your comments at volunteertraining@mssaciety.org.uk



#### MS Society Setting up your MS Support service





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### How to use this presentation

Key



Top tip



Learning activity



Link to more information, tools or support



Procedure local groups must follow

**Clicking** a link should open a separate window.

When you finish watching this presentation you'll have all pages open for you to look up any further information you need.

You may need to close or minimise this presentation to see the other pages you've opened.



New to this type of presentation?
See our guide Using Prezi:
<a href="https://volunteers.mssociety.org.uk/using-Prezi">https://volunteers.mssociety.org.uk/using-Prezi</a>

Not enjoying this online presentation? Download the distance learning pack instead or request a printed copy from volunteertraining@mssociety.org.uk

### Introduction

This presentation is for anyone interested in setting up an MS Support Service.

It lets you know of any requirements and signposts you to sources of support and information.

## Understanding local need

Make sure what you offer is cost effective and doesn't duplicate existing services and activities. Find out what's needed locally.



Identify your local needs by speaking to:

- our staff
- our members
- · MS professionals
- · your wider community



See B6: Planning and delivering quality services and activities for guidance on how to identify local need

https://volunteers.mssociety.org.uk/resources/group-b6planning-delivering-services



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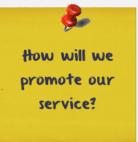
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## Four key questions to help you plan:

thow will the activities we want to offer meet our four MS Support priorities?









See C3: Your Coordinating team for guidance on how your group should operate:

https://volunteers.mssociety.org.uk/resources/group-c3coordinating-team

# Four key questions to help you plan:

How will the activities we want to offer meet our four MS Support priorities?



thow are we going to cover the costs?



thow will we promote our service?



Do we have trained volunteers to provide our service?



See C3: Your Coordinating team for guidance on how your group should operate:

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## Our MS Support roles

#### Support Volunteer



To offer MS Support you must:

- · have a minimum of one Support Volunteer\*
- · cover all tasks listed in the Support Volunteer role description

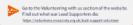
\*The Support Volunteer running your service must have completed our Support Volunteer Training and hold a current disclosure check

#### Lead Support Volunteer

You can appoint a Lead Support Volunteer to coordinate your MS Support activities:

- recruit and support your Support Volunteers
- delegate tasks within the team
- · report on your MS Support activities





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Find out what our Support Volunteers do: <a href="https://volunteers.mssociety.org.uk/support-volunteer">https://volunteers.mssociety.org.uk/support-volunteer</a>

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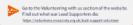
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## on your MS Support activities



Go to the Volunteering with us section of the website. Find out what our Lead Supporters do:

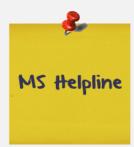
https://volunteers.mssociety.org.uk/lead-support-volunteer

### Support for your team















For more information and contact details: https://volunteers.mssociety.org.uk/supporting-people/ support-for-your-team





## You might also find the following useful:





Find out what our priorities are in our presentation What is MS Support? <a href="https://volunteers.mssociety.org.uk/supporting-people/what-is-MS-support">https://volunteers.mssociety.org.uk/supporting-people/what-is-MS-support</a>



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