Introduction

This presentation is for anyone interested in setting up an MS Support Service.

It tells you know of any requirements and signposts points towards of support and information.

Understanding local need

Support for your team

Four key questions to help you plan

Our MS Support roles

Find out more

You might also find the following useful:

Find out what our priorities are in our presentation What is MS Support?
https://volunteers.mssociety.org.uk/supporting-people/what-is-MS-support

Your Coordinating Team shares responsibility for group finances.

Find out the information and support available for Managing your finances:
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Find out about Online promotion
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Your Group Coordinator has overall responsibility for recruiting, selecting and inducting group volunteers. They may choose to share this task with others. Lead Support Volunteers may coordinate recruitment and find the information below useful:

Find out about Recruiting volunteers
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Thank you

Thank you for taking the time to watch this presentation.

We hope it's been useful. If you have any feedback, email your comments at volunteertraining@mssociety.org.uk

Setting up your MS Support service

Introduction

This presentation is for anyone interested in setting up an MS Support Service.

It lets you know of any requirements and signposts you to sources of support and information.

Understanding local need

Make sure what you offer is cost effective and doesn't duplicate existing services and activities. Find out what's needed locally.

Support for your team

Your Local Network Officer (LNO) | Support and Wellbeing Team | MS Support Forum

MS Helpline | MS Support Update | Key MS Support Resources

For more information and contact details:
https://volunteers.mssociety.org.uk/supporting-people/support-for-your-team

Four key questions to help you plan:

How will the activities we want to offer meet our four MS Support priorities? | How are we going to cover the costs? | How will we promote our service? | Do we have trained volunteers to provide our service?

See C3: Your Coordinating team for guidance on how your group should operate:
https://volunteers.mssociety.org.uk/resources/process-c3-coordinating-team

Our MS Support roles

Support Volunteer

Lead Support Volunteer

Setting up your MS Support service

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Make sure what you offer is cost effective and doesn't duplicate existing services and activities. Find out what's needed locally.

Identify your local needs by speaking to:
- our staff

How to use this presentation

Key

💡 Top tip

🧑 Learning activity

▶ **Find out more** Link to more information, tools or support

⚠️ Procedure local groups must follow

Clicking a link should open a separate window.

When you finish watching this presentation you'll have all pages open for you to look up any further information you need.

You may need to close or minimise this presentation to see the other pages you've opened.

▶ **Find out more** New to this type of presentation? See our guide Using Prezi: https://volunteers.mssociety.org.uk/using-Prezi

Not enjoying this online presentation? Download the distance learning pack instead or request a printed copy from volunteertraining@mssociety.org.uk

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Make sure what you offer is cost effective and doesn't duplicate existing services and activities. Find out what's needed locally.

Identify your local needs by speaking to:
- our staff
- our members
- MS professionals
- your wider community

See B6: Planning and delivering quality services and activities for guidance on how to identify local need

Find out more

https://volunteers.mssociety.org.uk/resources/group-b6-planning-delivering-services

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Our MS Support roles

Support Volunteer

⚠️ To offer MS Support you must:
- have a minimum of one Support Volunteer*
- cover all tasks listed in the Support Volunteer role description

*The Support Volunteer running your service must have completed our Support Volunteer Training and hold a current disclosure check

Find out what our Support Volunteers do:
https://volunteers.mssociety.org.uk/support-volunteer

Lead Support Volunteer

You can appoint a Lead Support Volunteer to coordinate your MS Support activities:

- recruit and support your Support Volunteers
- delegate tasks within the team
- plan rotas
- report on your MS Support activities

Go to the Volunteering with us section of the website. Find out what our Lead Supporters do:
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