



We meet the liV standard and are doing great



We meet the liV standard and are doing well



We meet the liV standard but think we could do better

★	We commit appropriate resources to working with and supporting our volunteers	✓	Volunteers and staff understand the value of volunteering	?	We need to develop ways to help our volunteers to become more engaged with the organisation
★	We offer a wide variety of attractive volunteering roles	✓	We offer introductory and ongoing training for our volunteers	?	We need to better publicise the ways in which our volunteers can get support when needed
★	Our recruitment process is fair and straightforward	✓	We enable our staff to keep up to date with volunteering best practice	?	We need to communicate in ways that suit our volunteers in terms of content, amount and style
★	We have a range of ways to show we recognise our volunteers' contribution	✓	We offer special support for volunteers with extra responsibility	?	We need to explore ways to help our staff and volunteers apply policies and practices consistently
★	Volunteers can tailor their role to suit their needs or ability	✓	We provide timely and relevant information in a variety of ways so that volunteers can carry out their role	?	We need to help our volunteers to understand what is behind decisions that affect them