



Transport Volunteer

Volunteer Role Description

Across the UK, our 270 local groups play a vital part in supporting people affected by MS. They provide a sense of belonging, unity and friendship. And they deliver services and support for their local MS community.

For many people affected by MS, getting out and about is vital to their wellbeing. As a Transport Volunteer, you'll coordinate local transport to help make sure they can access our services, activities and events.

In this role you'll develop your understanding and knowledge of local services, improve your organisation and communication skills.

Most importantly you'll help people affected by MS get where they need to go and access their local group's services and activities.

What the role involves

This role may vary depending on needs, but is likely to include:

- Providing information to people with MS about transport available from us or other local providers
- Ensuring that vehicles owned or maintained by the group are well kept and comply with our risk management policy
- Providing guidance and support for our Volunteer Drivers and Passenger Assistants
- Liaising and negotiating with local transport providers to ensure a high quality and cost efficient service
- Supporting the group's shared responsibility for designing and delivering services and activities in line with our principles of quality service delivery so that they are safe, effective and impactful

We can support you to develop the skills you need for this role, including an induction into all the areas outlined. You will have a chance to discuss your role and any additional needs with us.

Together, we are strong enough to stop MS.

Multiple Sclerosis Society. Registered charity numbers 1139257/SC041990. Registered as a limited company in England and Wales 07451571.

What you need for this role

Essential

- Knowledge of the local area and organisations that provide local transport
- Confident using Microsoft Office, the internet and email
- Able to understand and apply our risk management system
- Able to apply disability, equality and inclusion practices
- Able to keep people's personal data safe

Desirable

- Committed to our values
- Willing to develop skills and experience
- Experience of delivering a local transport service
- Able to motivate others
- Enjoys being part of a team

In order to volunteer in this role you will need to:

- Read through your welcome and induction checklist
- Complete a disclosure check. For more information, click [here](#)

Additional information about our Volunteering programme:

When you volunteer with us, you join our powerful community of people living with MS, scientists, campaigners, listeners, organisers, ambassadors and fundraisers.

Our Volunteering Programme holds the prestigious Investing in Volunteers (IiV) accreditation. This award recognises our dedication to ensuring all volunteers have an excellent experience – from when we recruit you, through supporting you to develop skills and experience, to recognising your achievements.

Our shared commitments help keep our Volunteering Programme enjoyable, meaningful and safe for everyone.

Download [Our Commitments](#) here.