Tell us about the support that your group gets from the MS Society

Our local groups play a vital role within the MS Society, and their local communities and we want them to remain a key strength long into the future.

We want to review how we support our local volunteers and groups so we ensure that we:

* enable our local groups and volunteers to be as effective as they can be – supporting vital local services and raising funds
* appropriately manage risk and compliance and make the best possible use of our resources
* make volunteering rewarding and fun experience

However, we know that staff and volunteers can be frustrated by the support systems we have in place to help our groups. They can be complicated and difficult to use and support can be spread across many departments.

So, tell us what works well and less well with the support that you receive from the MS Society to run your group. We're looking for feedback specifically about the support provided for local groups as opposed to commenting on elements of how the MS Society is run as a whole.

We'll collect together all of this anonymous feedback and take it to our reference group made up entirely of volunteers who'll use it to make some recommendations of what may need to change, improve or stay the same if it's working well.

**This feedback form will close on 4th August.**

1.Circle the nation of the group you volunteer for

England - South

England - Central

England - North

Northern Ireland

Scotland

Wales

2.What is your volunteer role?

Write your answer here:

3.What **WORKS WELL** with the support you currently get to run your group?

List as many things as you wish. E.g. your LNO, specific staff teams or systems we provide

4.What **DOES NOT** work well with the support you currently get to run your group?

List as many things as you wish. E.g. your LNO, specific staff teams or systems we provide

5.For the elements you said ARE NOT working well, can you suggest some proposed improvements/solutions?

Thank you for your feedback. Please post to

F.A.O L. Goldfarb, MS Society, 372 Edgware Road, London, NW2 6ND