

Appendix 2: Sources of support

1. Supporter Care Team

Our [Supporter Care Team](#) is your point of contact for enquiries about most MS Society departments.

Supporter Care Team
supportercare@mssociety.org.uk
Tel: 0300 500 8084

2. Local staff support

Click on the link, or ask our [Supporter Care Team](#) for individual staff contact details.

Local Networks Officers

[Local Networks Officers](#) (LNOs) work with our [Coordinating Teams](#) to help extend our reach, increase understanding of MS locally, and offer quality services and activities for people affected by MS.

Fundraising support

[Area Fundraisers and National Fundraising Managers](#) work with our local groups and community volunteers to develop fundraising projects to increase our income. They focus on innovative activities and those that need specialised support.

Regional/External Relations Officers

[Regional/External Relations Officers](#) (R/EROs) build relationships with decision makers and professionals to ensure effective treatment and care exists for people affected by MS. Contact your R/ERO to find out about any local issues they have identified.

3. Governance

Board of Trustees
governance@mssociety.org.uk
Tel: 0300 500 8084

Data Governance Team
datagovernance@mssociety.org.uk
Tel: 0203 872 8735

Volunteering Team
volunteering@mssociety.org.uk
Tel: 0300 500 8084

4. Finance support

Our [Finance Team](#) is here to support your group to raise, spend, hold and account for funds and assets under your control, in line with our policies and rules, and external legislation.

Finance Support Team
financesupport@mssociety.org.uk
Tel: 0208 438 0711

Legacy Team
legacies@mssociety.org.uk
Tel: 0208 438 0763

Treasury Officer
treasury.support@mssociety.org.uk
Tel: 0203 828 6863

5. Health, safety and wellbeing

Disclosure Team
disclosure@mssociety.org.uk
Tel: 0203 828 6861

Facilities Team
fmsupportdesk@mssociety.org.uk
Tel: 0300 500 8084

Grants Team
grants@mssociety.org.uk
Tel: 0300 500 8084

Health and Safety Team
healthandsafety@mssociety.org.uk
Tel: 0208 827 0324

**Quality and Safeguarding
Manager**
quality@mssociety.org.uk
Tel: 0208 438 0895

**Safeguarding Responders
Group**
safeguarding@mssociety.org.uk
Tel: Via your national office

Support and Wellbeing Team
supportwellbeing@mssociety.org.uk
Tel: 0300 500 8084

MS Helpline

Our **MS Helpline** offers emotional support, information and benefits advice to anyone affected by MS in the UK and Northern Ireland. You can ask them for help with individual enquiries and share the **MS Helpline** contact details with anyone you think could benefit.

MS Helpline
helpline@mssociety.org.uk
Freephone: 0808 800 8000

6. Representing us

Brand Centre

brand@mssociety.org.uk

Tel: 0300 500 8084

Digital and Content Team

webteam@mssociety.org.uk

Tel: 0300 500 8084

Press Office

pressoffice@mssociety.org.uk

Tel: 0300 500 8084

Research Team

research@mssociety.org.uk

Tel: 0300 500 8084

7. UK and national MS Society offices

MS National Centre

372 Edgware Road, London, NW2 6ND

supportercare@mssociety.org.uk

Tel: 020 8438 0700

MS Society Cymru

Temple Court, Cathedral Road, Cardiff, CF11 9HA

mscymru@mssociety.org.uk

Tel: 029 2078 6676

MS Society Northern Ireland

The Resource Centre, 34 Annadale Avenue, Belfast, BT7 3JJ

nireception@mssociety.org.uk

Tel: 028 9080 2802

MS Society Scotland

Ratho Park, 88 Glasgow Road, Ratho Station, Newbridge, EH28 8PP

enquiries@mssocietyscotland.org.uk

Tel: 0131 335 4050

8. External contacts

Arthur J Gallagher Insurance

Temple Point, 7th Floor, 1 Temple Row, Birmingham, B2 5YB

Tel: 0121 200 4935

Barclays Client Executive Team

Tel: 0800 285 1040

IT Lab

Tel: 0207 030 3999

(for reporting lost or stolen mobile devices containing MS Society data only)

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