

Electronic signatures are allowed if the group/Service Provider are able to add them.

If not, then a typed name in the signature box is sufficient, **so long as** there is also an email from the service provider stating that:

'the particulars, terms and conditions of the agreement are as discussed and negotiated'

You'll need to retain this email from the provider for the period of the agreement. We suggest you upload it to the Portal for safe keeping, along with the SLA.