



Wellbeing Facilitator

Volunteer Role Description

Across the UK we deliver vital services and provide support and information for people affected by MS. Our services offer the MS Community a chance to connect in a supportive environment.

As a Wellbeing Facilitator you will play a key role in co-delivering this service by sharing your experiences of living with MS. You'll bring the MS community together and support others to share their experiences. You'll do this through group discussions, such as the Wellbeing sessions, on particular topics.

You'll develop your confidence and presentation skills as well as working as part of a team to achieve specific goals. We'll link you to other Wellbeing Facilitators and you'll have the opportunity to develop new friendships.

Most importantly, you'll help people affected by MS to access services and improve their wellbeing.

What the role involves

This role may vary depending on needs and is likely to include:

- Sharing your experiences of MS (e.g. your own or that of someone you know)
- Where appropriate co-designing the sessions
- Facilitating sessions with another volunteer or a member of staff
- Liaising with the project coordinator to plan, organise, facilitate and review sessions as necessary
- Helping to create a supportive environment for attendees and volunteers

This role can be carried out from anywhere in the UK/can be home-based. We will support you in remote volunteering and in developing the skills you need for this role, including an induction into all the areas outlined. You will have a chance to discuss your role, claiming expenses and any additional needs with us.

Together, we are strong enough to stop MS.

Multiple Sclerosis Society. Registered charity numbers 1139257/SC041990. Registered as a limited company in England and Wales 07451571.

What you need for this role

Essential

- Experience of living with MS and willing to share this with others in an appropriate way
- A good communicator
- Willing and able to follow our guidance and feedback
- Can recognise and respect a person's individuality, no matter their needs, views, attitudes and lifestyle
- Attend training and development opportunities
- Comfortable using the internet and email
- Able to understand and follow our policies and procedures
- Committed to our values

Desirable

- Enjoys volunteering as part of a team
- Organised and able to plan
- Effective facilitation skills, demonstrating the ability to manage group discussions and covering session material within time allocated

Expected time commitment:

- Approximately 2 hours each week

In order to volunteer in this role, you will need to:

- Read through your welcome and induction checklist
 - Attend a one-off online induction training
- Take part in refresher training

Your key point of contact would be:

Leann Kelly, Living Well Practitioner: leann.kelly@mssociety.org.uk

More information about our volunteering programme:

When you volunteer with us, you join our powerful community of people living with MS, scientists, campaigners, listeners, organisers, ambassadors and fundraisers. Our volunteering programme holds the prestigious Investing in Volunteers (IiV) accreditation. This award recognises our dedication to ensuring all volunteers have an excellent experience – from when we recruit you, through supporting you to develop skills and experience, to recognising your achievements.

Our shared commitments help keep our volunteering programme enjoyable, meaningful and safe for everyone.

Download [Our Commitments](#) here.