SERVICES AND SUPPORT DIRECTORATE

Executive Director of Services & Support
Gavin Atkins

Head of Health & Safety and Safeguarding
Jo Duffy

Director of Service Development
Vacant

Country Directors
N Ireland – Stewart Finn
Scotland – Jo Anderson
Wales – Shelley Elgin

Director of Service Delivery
Emily Perriam

Head of Service Development
Vacant

Head of Volunteering
Sally Munday (from March)

Head of National Services
Siriol Davies (from March)

Head of Community Services
Davinia Green

Services Engagement & Comms Senior Manager
Emma Hodges

Services Operations Manager
Anna Zastryzna

HEALTH, SAFETY AND SAFEGUARDING TEAM

Responsible for compliance and excellence in these areas across all our national and community services.

SERVICE DEVELOPMENT TEAM

Responsible for ensuring new and existing services respond directly to the needs of the MS community.

Community Development colleagues in N Ireland, Scotland and Wales.

VOLUNTEERING TEAM

Responsible for managing volunteering systems, volunteer recruitment and retention, and development of new opportunities for volunteers.

NATIONAL SERVICES TEAM

Responsible for managing the MS Help Hub, our UK-wide emotional support, information and specialist services, and virtual services including the LivingWell programme.

COMMUNITY SERVICES TEAM

Responsible for supporting local and regional MS services, including volunteer and group-led services and services partnerships.

Community Services colleagues in N Ireland, Scotland and Wales.

SERVICES ENGAGEMENT AND COMMUNICATIONS TEAM

Has oversight responsibility for promoting our services, and for volunteer communications.

SERVICES OPERATIONS TEAM

Responsible for providing administrative support for Community Services, National Services and Health, Safety and Safeguarding.

MS Help

Colleagues in Service/Community Development and Community Services work in co-ordination to form regional MS Help Teams.