

## MS Help – Emails and Copy for Social Media

Below you'll find content to copy and paste into your newsletters, emails and onto your group's social media profiles to let them know about the launch of MS Help.

### Email/Newsletter

Launch	<p>We're excited to announce the launch of MS Help, a new, simpler way to access our services.</p> <p>MS Help is available to people living with MS, as well as their families, carers, and everyone who supports them.</p> <p>We've introduced a new MS Help Hub to make it easier for people affected by MS to find support and be guided to the right help at the right time.</p> <p>You don't need to know exactly what support you need – just get in touch with the Help Hub. A trained Hub Support Adviser will listen and guide you to the right information, advice, and personalised support offered through MS Help.</p> <p>Why use MS Help Hub?</p> <ul style="list-style-type: none"><li>• Single point of contact - you're guided to the right support, so you don't have to navigate services alone or repeat your story again each time you speak to us</li><li>• Tailored support - we listen to you. Help is based on what you need in the moment.</li><li>• Flexible - support can adapt as your circumstances change.</li><li>• Accessible- our MS services and support are easier to access than ever, all in one place.</li></ul> <p>You can access the MS Help Hub through the website, phone, email or webchat.</p> <p>Find out more on our website <a href="https://mssociety.org.uk/support-and-community/ms-help">mssociety.org.uk/support-and-community/ms-help</a></p>
Follow Up	Have you used The MS Help Hub yet?

	<p>Following the launch of MS Help, getting support has never been easier.</p> <p>The MS Help Hub is the main point of contact for MS Help, bringing all of our services and support together in one place. This means you don't need to know exactly what support you need, or where to start.</p> <p>By getting in touch, you can talk to someone who will listen and guide you to the right information, advice, or personalised support.</p> <p>Whether you have a question, need guidance, or want help connecting to services, the MS Help Hub is there to make the process simple.</p> <p>You can connect with the MS Help Hub through our website and speak directly to a Hub Support Adviser by phone, email, or webchat.</p>
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**Social**

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	<p>Have you used The MS Help Hub yet?</p>

	<p>With the launch of MS Help, getting support has never been easier.</p> <p>Not sure what support you need? That's okay. The MS Help Hub brings MS Help services and support together in one place, so you don't need to know exactly what support you need or where to start.</p> <p>By getting in touch, you can talk to someone who will listen and guide you to information and support that's right for you.</p> <p>Find out more on our website <a href="https://mssociety.org.uk/support-and-community/ms-help">mssociety.org.uk/support-and-community/ms-help</a></p>
Benefits	<p>MS Help makes accessing support simpler and better connected.</p> <ul style="list-style-type: none"><li>✓ Single point of contact - you're guided to the right <u>support</u>, so you don't have to navigate services alone or repeat your story again each time you speak to us</li><li>✓ Tailored support- we listen to you. Help is based on what you need in the moment.</li><li>✓ Flexible - support can adapt as your circumstances change.</li><li>✓ Accessible- our MS services and support are all in one place - they're easier to access than ever.</li></ul> <p>Access the MS Help Hub and find out more about MS Help on our website <a href="https://mssociety.org.uk/support-and-community/ms-help">mssociety.org.uk/support-and-community/ms-help</a></p>